

HBS — Quick Start Guide

Get up and running in **5 minutes**. This document covers URLs, credentials, and first-time login.

1. Access URLs

Purpose	URL
Public landing / tracking	<code>https://bonsevis-platform.preview.emergentagent.com/</code>
Track a package	<code>/track/HBS000000000001</code>
Commission a shipment	<code>/commission</code>
Contact / Support	<code>/contact</code>
Admin login	<code>/login</code>
Admin dashboard	<code>/admin</code>
Scanner (warehouse)	<code>/scan</code>
Thermal label	<code>/label/<tracking_id></code>

Backend API is prefixed with `/api` (e.g. `/api/auth/login`). You do **not** need to call APIs directly — the UI handles it.

2. Default Administrator Credentials

The system auto-seeds **one root administrator** on first boot. Use these to log in the first time:

Field	Value
Email	<code>admin@bonsevis.com</code>
Password	<code>HBS@dmin2026!</code>
Role	<code>admin</code> (full access)

*Change this password immediately after your first login (see **ADMIN_MANUAL.md** → **Managing Users**).*

3. First-Time Login — Step by Step

- 1. Open the platform in Chrome, Edge, or Firefox.
- 2. Click the **globe icon** (top-right) → pick your language (Kreyòl by default).
- 3. Click **Login** in the navbar, or go directly to `/login`.
- 4. Enter the credentials above → click **Sign In**.
- 5. You'll land on `/admin` — the dashboard.

Landmark checks on first login: - Navbar shows the HBS golden-lion logo. - Sidebar shows: Dashboard, Shipments, New Shipment, Scanner, Roles, Users, Audit Log. - Bottom-right shows two floating buttons: **Call** and **WhatsApp**.

4. Seeded Demo Data

The platform ships with three demo shipments so you can immediately test tracking, labels, and status flows:

Tracking ID	Route	Method	Status
HBS000000000001	Miami → Port-au-Prince	Sea Freight	Out for Delivery
HBS000000000002	Montréal → Port-au-Prince	Air Freight	Delivered
HBS000000000003	Santiago → Port-au-Prince	Air Freight	In Transit

Try tracking one now: `/track/HBS000000000001`

5. Roles Overview

Role	Best for	Key capabilities
admin	Owner / IT lead	Everything (immutable role)
warehouse_agent	Depot staff	Create shipments, receive packages, print labels
courier	Delivery drivers	Update transit status, mark delivered
customer_service	Support desk	View/edit client info, reprint labels

Full matrix → `RBAC_MATRIX.md`

6. Multi-Language

Click the **globe** icon in the navbar to switch UI language.

Code	Language	Native name
<code>ht</code> (default)	Kreyòl	Kreyòl Ayisyen
<code>en</code>	English	English
<code>fr</code>	French	Français
<code>es</code>	Spanish	Español
<code>pt</code>	Portuguese	Português

Your choice is remembered per browser (localStorage).

7. Next Steps

- **Customers:** read `USER_MANUAL.md`
- **Admins / Staff:** read `ADMIN_MANUAL.md`
- **Warehouse operators:** read `PRINTING_LABELS.md` + `HARDWARE_SCANNER.md`

Liberté ou la Mort — Hayti Bon Sèvis Shipping © 2026